

# Current model of service delivery

## Co-ordination

### Pall 24

Providing 24-hour expert support to patients, families and professionals over the telephone, delivered by our experienced clinical staff.

## Support

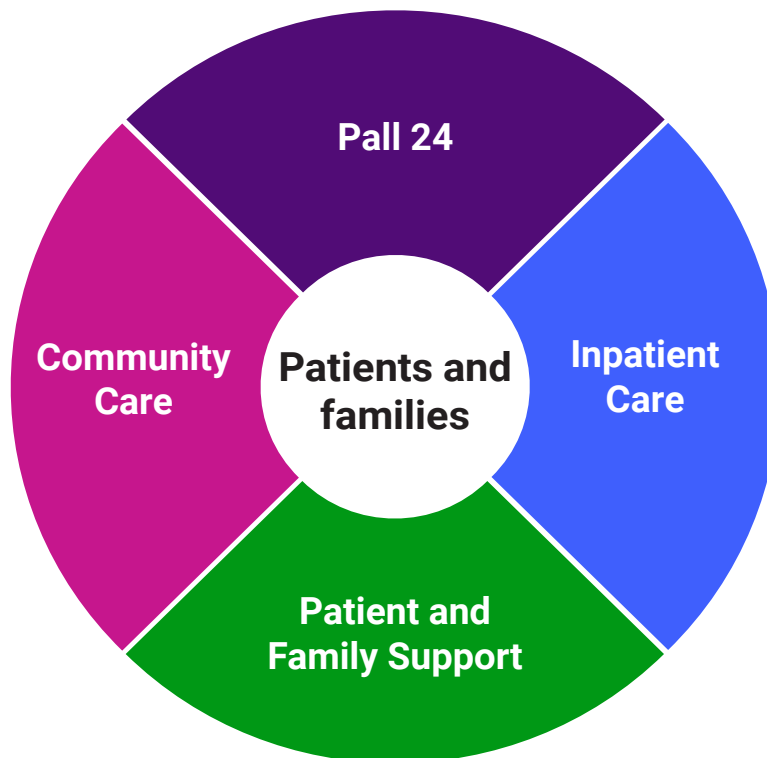
### Community Care

Providing specialised care for patients and families with life limiting conditions within their own homes, including specialist palliative care nursing, crisis response care, and respite care, delivered by our Hospice-at-Home team and specialist palliative care nurses.

## Collaboration

### Inpatient Care

Providing specialist care to patients who can't be supported in the community, including symptom control, specialist respite care and end of life care, delivered by a multi-disciplinary team of nurses, doctors, healthcare assistants, physiotherapists and social workers.



### Patient and Family Support

Providing a programme of emotional and practical support to patients living with a life limiting condition and their families, delivered by our specialist team of palliative care social workers, family support workers and trained volunteers.

## Partnership